

Co-design Approach on the co-production of a living lab for civic technologies

General Structure of Co-design Approach

Setting up a living lab for civic technologies

Preparatory meetings with officers of 3 Municipalities Identify stakeholders and areas of interest

Pilot Mapping Workshops

Spot challenges, needs and potential impact

Training Session 01

Civic technologies showcase and analysis depending the needs of each Municipality

Pilot Use Cases Scenarios defined

Co-Design Workshops

Analysis of workflow in pilot cases area of interest. Translation of aspects in digital services

Training Session 02

Digital service development presentation. Feedback loops and raising awareness of functionality and sustainability aspects

Training Session 03

Service delivery. Maintenance Guide. Tracking impact.

Evaluation activities

A. General Mapping Canvas

analyze the basic concpets through their main aspects

what are the main needs or challenges? ---- think about main concepts OF HOW IMPACT CITIZENS' EVERYDAY LIFE IN TERMS OF PUBLIC ADMINISTRATION (INTERNALLY)

describe them through keywords or related themes

start creating connections between them



map possible stakeholders or allies

A. Mapping needs canvas

map in the following map:



thematic

aera :

1. points of interest for team's coordination, 2. institution with which you cooperate, 3.problems, needs and opportunities of improvement



with the support of



B1. loT design canvas

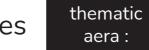
need covered by the service	expected functionalities and capacities	technical requirements of installation and functioning	potential institutions which can offer resources or knowledge in development and sustainability
	diagram of function		
basic problems or limitations	dangers and vulnearable points		

thematic

aera :







B2. digital platform design canvas

mapping of needs from canvas A	analysis of needs' basic characteristics	diagram of ongoing process	design of new process with the use of digital tool (workflow diagram)	individuals/institu- tions that are involved or affected



Network of laboratories

Civic technologies co-production

